



Thursday 4 November 2021

Dear School/Parent/Guardian,

I hope that this finds you and your school community well and staying safe.

We are truly sorry for the frustrations that you may experience in regards to the delay in receiving items of uniform. As a company we are working hard with our factories and freight forwarders to try and expedite the delivery of all uniform items, however at this stage the continued impacts of COVID19 on the manufacturing and freight chain are making it a very difficult process to manage. Unfortunately, these are matters outside of our control but much planning is going into rectifying the issue.

In order for parents to receive uniform items, we have asked our store staff to limit the supply of garments to a maximum of 2 of any same item e.g 2 x shirts, 2 x dresses etc. This will apply if there is a shortage of a size. This will not apply if the shop has received its full stock delivery. The store will also take a sales order for garments that you may require above this limit, you will be contacted when stock arrives.

We would like to thank everyone in the school community for their understanding so far. We would like to ask all schools and parents/guardians to please show grace and demonstrate patience with our shop staff as we work through these issues.

Your sincerely,

Tim Porter
General Manager